

## **Voicemail Script – supporting IIF 3Q proactive event**

From: Mike Coyle

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During the past 10 weeks we all engaged in our 3<sup>rd</sup> Quarter IIF Proactive Loss Prevention Event. Thanks for the time you put into making this a success.

During this time we focused Hazard Identification and Risk Assessment with weekly topics on such things as: some simple definitions on the subject, what Safeguards we have in place, how to use Operational Discipline and what it really means, how your personal decisions impact you here and at home, what's really involved in a good risk assessment and finally an introduction a new tool we've been using for many different things...the Risk Prioritization Matrix. Now it is time to review what we've learned and think about the changes we have made as a result of these weekly topics, and that is what Week 10 is all about.

When I look back over the last 10 weeks, quite frankly the wharf injury on July 25<sup>th</sup> was an unfortunate event that had all the elements of this 3<sup>rd</sup> Quarter event bundled together. Hind sight is 20/20, and now looking back it is easy to say we could have, should have and would have prevented that serious injury to one of our co-workers. How can we use what we learned as part of this 3<sup>rd</sup> Quarter event to prevent a similar incident occurring to you or me? I would like nothing better than for us to end the year on a high note, blowing right through the holiday season without any more injuries or incidents, knowing we've been able to do so because of the work we've done around risk recognition. We are all empowered to take the action necessary to reduce risk where we see it... often, the hardest part is to just be able to see it.

The discussion topics were developed by the IIF Leadership Team to increase our ability to; identify hazards in our daily activities, and understand risk and the role risk plays in our work processes. I'm hopeful you have found this activity as helpful as I did.

Thanks again for dedicating your time and energy to creating a common understanding of Hazards and Risks. We have another proactive event planned for the fourth quarter promoting our Near Miss reporting process and Hand Safety.

All the Best,  
Mike